



Medicaid Pharmacy News

Dear Pharmacy Providers:

July 21, 2017

CLAIMS PROCESSING UPDATES

Effective July 24, 2017, the Wyoming Department of Health in conjunction with Change Healthcare will implement a new claims processing system. As part of the implementation the following changes have been made and will affect claims submitted:

- Any claim processed for a prescriber that is ***not enrolled*** with Wyoming Medicaid will reject. Prescribers will be expected to enroll as Wyoming Medicaid providers prior to claims being allowed to process under their NPI.
- Emergency fills will ***no longer be allowed for controlled substances***.
- Third Party Liability (TPL) claims will now be processed using the NCPDP COB 3 scenario. For TPL claims, the Other Coverage Codes (OCC) of '1', '2', '3', and '4' are the only OCC's that will be accepted. OCC '8' will no longer be accepted.
- The Submission Clarification Code (Field 420-DK) of '05' will now be accepted for Refill-Too-Soon claims where the dosage of the rejected claim is greater than the dosage of the previous claim it is rejecting against. This SCC will not override a 75-PA Required rejection, if the original quantity is not used up based on refill tolerance policy, if there is no increase in dosage, and will not be allowed for any Controlled Substances.
- Incorrect claims that bill quantities that are not divisible by the package size in whole number increments will now reject. This will include specific medications that the State of Wyoming has identified including but not limited to antibiotic suspensions, diabetic test strips, nasal sprays, inhalers, laxative powders, creams, ointments, ophthalmic, and otic medications.
- A Compound Code (Field 406-D6) of '0' (zero) will no longer be accepted '1' (Not a Compound) and '2' (Compound) are valid values.
- The Pregnancy Indicator (Field 335-2C) of '2' will be required to override the copayment on a claim for a pregnant member; additionally, the Patient Gender Code (305-C5) of '2' will be required.