



Wyoming
Department
of Health

Division of Healthcare Financing

Medicaid Pharmacy News

Dear Pharmacies:

October 12, 2021

CLARIFICATION OF PHARMACY CLAIMS AND PRIOR AUTHORIZATION PROCESSES

Previous communication was distributed which detailed the upcoming changes involving Wyoming Medicaid's new Medical Claims processor, CNSI. To be clear, this new system integration will have NO IMPACT to current pharmacy claims or pharmacy prior authorization policies or processes that are currently in place. No changes are necessary for pharmacies to continue to process claims or submit prior authorizations. Additionally, there is no blackout period in effect or expected for pharmacy claims; pharmacies should continue to submit NCPDP compliant claims for Wyoming Medicaid clients using normal processes. Wyoming Medicaid will be reimbursing pharmacy providers according to usual pay cycles.

Change Healthcare will begin accepting PA requests for specific physician administered drugs in addition to its preexisting pharmacy prior authorizations on October 22, 2021, and will begin making determinations on October 25, 2021. All completed prior authorization forms can continue to be faxed to Change Healthcare for determination at 1-866-964-3472.

For any questions or concerns, please call the Change Healthcare Pharmacy Help Desk at 877-209-1264 with any questions.