



## Memorandum

To: Wyoming Prescribers  
From: Change Healthcare  
Date: 07/19/2017  
Subject: Prior Authorization Fax Line

On 7/24/2017, the Wyoming Department of Health (WDH) will transition to a new Prior Authorization (PA) review system that WDH has built in collaboration with Change Healthcare (CHC).

As part of this transition, the Wyoming PA Fax Line will be unavailable starting at 5:00 PM MST Friday, July 21<sup>st</sup> through 12:01 AM MST Monday, July 24<sup>th</sup>. Prior authorization request faxes will not be accepted during this time.

This notice is being sent in advance to allow time for prescribers to complete PA requests prior to the scheduled downtime to avoid any potential interruptions of care.

If you have any questions regarding this issue, please call the Wyoming PA Help Desk at 1-877-207-1126.