



Wyoming  
Department  
of Health

Division of Healthcare Financing

# Medicaid Pharmacy News

Dear Providers:

August 7, 2020

## **WYOMING MEDICAID DUAL ELIGIBILITY CLIENT BENEFITS**

Attached is a letter that is being distributed to current Wyoming Medicaid clients who meet Medicare eligibility requirements. The intent of this letter is to notify these clients that his or her Medicaid prescription benefits will end August 31<sup>st</sup>, 2020 in accordance with Federal law (Section 1935 (d)(I) of the Social Security Act). This information may be pertinent if your pharmacy receives inquiries from patients who do not understand the policy and justifications mentioned within the letter or if your pharmacy receives Medicaid claim denials after the implementation date of 8/31/2020.

Patients can contact Krystal Hankins at (307) 777-2931 or Theresa Manzanares (307-777-3772) if they feel that Wyoming Medicaid's records are incorrect or if he or she does not agree with Medicare benefit eligibility as detailed within the client letter.

Pharmacy claim processing questions may be directed to the Change Healthcare Pharmacy Help Desk at 1-877-209-1264.



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**Reduction of Benefits Notice**  
**IMPORTANT NOTICE ABOUT YOUR PRESCRIPTION DRUG**  
**COVERAGE**

**PLEASE READ THIS NOTICE CAREFULLY**

Dear Client,

This is an important notice about your prescription drug coverage under your Medicaid benefit plan.

Under Federal law (Section 1935 (d)(1) of the Social Security Act), Medicaid is prohibited from providing prescription drug coverage to clients eligible for Medicare. This applies to any individual who is eligible for Medicare benefits, even if that individual has not signed up for a particular Medicare benefit plan. **Importantly, this law applies only to people who have both Medicare and Medicaid.**

**Our files show that you currently have Medicaid benefits and that you are also eligible for Medicare benefits. As a result, Wyoming's Medicaid Program will stop paying for your prescription medications as of August 31, 2020.**

**It is important for you to know how to get your medicines.** To get your prescriptions paid for through Medicare, you need to join a Medicare prescription drug plan. If you have not already joined a plan, or if you need help choosing the plan that's right for you, call 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048. You can also call the Wyoming State Health Insurance Information Program (WSHIIPP) at 1-800-856-4398. If you don't choose a plan yourself, Medicare will put you in a plan in your area.

If you believe our records are incorrect and do not agree that you are eligible for Medicare benefits, please contact the Krystal Hankins at (307) 777-2931 or Theresa Manzanaras at (307)777-3772.