



# Medicaid Pharmacy News

Dear Pharmacies:

3/8/2023

## **DAYS SUPPLY REMINDER**

The following information is being provided as a reminder based on policies found in the most current iteration of the Provider Manual; page 11, which can be found at [www.wyomedicaid.org](http://www.wyomedicaid.org) within the “Dispensing Limitations” section.

“Days supply: A prescription’s days supply must equal the quantity of drug dispensed divided by the daily dose prescribed. A prescription claim will be subject to subsequent recovery and further audit proceedings if:

- (i) The days supply submitted is not supported by the dosing direction as prescribed;
- (ii) The dosing directions are given as “take as directed” and the pharmacies has not taken appropriate action to obtain and document on the prescription the actual dosing directions given by the practitioner;
- (iii) Extra doses are being billed. The Wyoming Medicaid Pharmacy Program does not pre-emptively pay for extra doses in the anticipation of lost or wasted medication or for any other reasons; or
- (iv) The dispense date submitted is not the date the pharmacy dispensed the medication to the client.”

Please calculate days supplies accurately, and do not knowingly submit claims for inaccurate days supplies (i.e. 30 days) in order to receive a paid claim. Additionally, please contact the Change Healthcare helpdesk at 877-209-1264 for assistance with claims that exceed day supply limits. Override assistance may be provided for package sizes and directions that exceed days supply limits published in the Provider Manual.

## **MEDICAID REIMBURSEMENT FOR CASH PAID CLAIMS**

The State has been made aware of confusion regarding the handling of claims where the client initially paid out of pocket. The State of Wyoming **does not** have a way to directly reimburse the client for out-of-pocket expenses or cash paid claims. Thus, clients are not able to submit claims to Wyoming Medicaid in order to be

reimbursed for their expenses. The "Paper Claims" section of the Pharmacy Provider Manual applies only to paper claims submitted by a pharmacy provider. Please call the Pharmacy Helpdesk at 877-209-1264 if there are concerns about retroactive claims submission.

## **DATA SUBMISSION FOR NADAC DISPUTES**

The Centers for Medicare and Medicaid Services (CMS) has requested that States remind pharmacies to be cautious about Protected Health Information (PHI) and Personally Identifiable Information (PII) when submitting NADAC reimbursement disputes to Myers and Stauffer LC, the vendor who manages NADAC pricing. PHI and PII should not be included in the information submitted in relation to NADAC disputes as it is not necessary in evaluating the disputes.

For any questions, please call the Change Healthcare Pharmacy Help Desk at 877-209-1264.