



Wyoming  
Department  
of Health

Division of Healthcare Financing

# Medicaid Pharmacy News

Dear Providers:

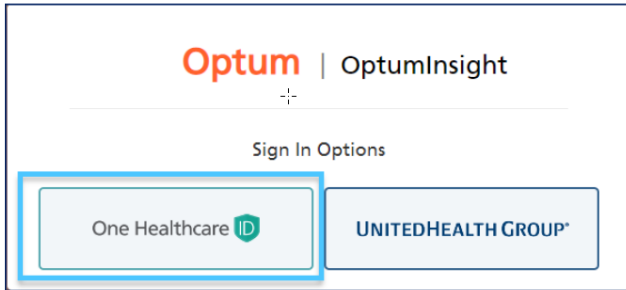
6/27/2023

## **PROVIDER PORTAL MULTI-FACTOR AUTHENTICATION UPDATES**

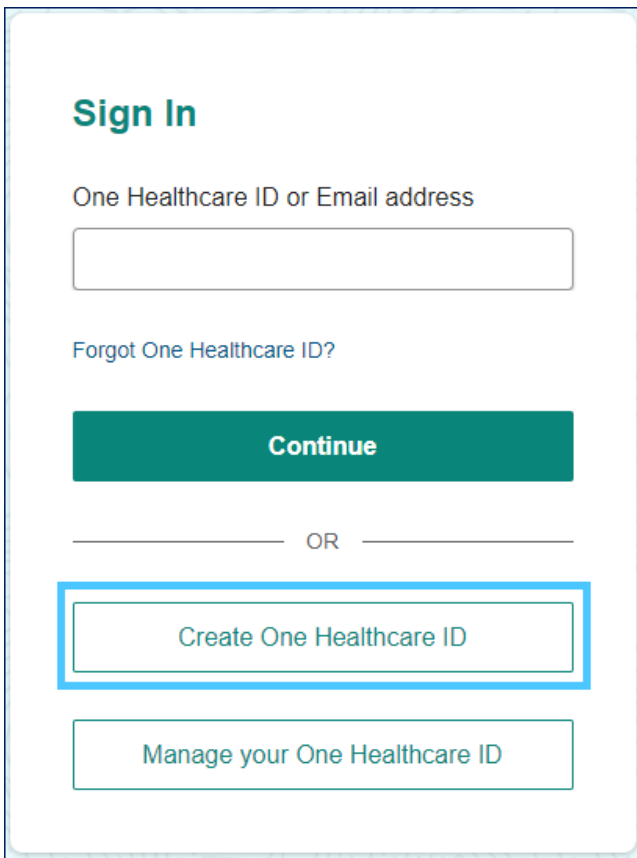
Effective June 28, 2023, the Provider Portal that is hosted by Change Healthcare/OptumRX will be updated to require multi-factor authentication (MFA) to access the service. To access the portal, an account will need to be created with One Healthcare ID which will be displayed on the home page. After clicking "Login" click on One Healthcare ID to create a One Healthcare ID. Complete the required fields (below) and verify the ID via email to be granted access into the Provider Portal application. See next page for screenshots for detailed information.

For any questions, please call the Change Healthcare Pharmacy Help Desk at 877-209-1264.

1. Click "One Healthcare ID:"



2. Click "Create One Healthcare ID:"



3. Complete required fields to create ID:

One Healthcare ID  
Create One Healthcare ID  
\* Required Fields  
First Name\*  
  
Last Name\*  
  
Year of Birth\*  
  
Email Address\*  
  
Create One Healthcare ID\* (Username)  
  
Phone Number  
+1   
You must agree to the [Terms of Use](#) and [Website Privacy Policy](#) to use the One Healthcare ID service. If you do not agree, click Cancel and do not use any aspect of the One Healthcare ID service.  
Continue  
Already a User? [Sign in](#)

4. Verify email address and enter activation code.