



Wyoming
Department
of Health

Division of Healthcare Financing

Medicaid Pharmacy News

Dear Providers:

July 26, 2018

IMPORTANT NOTICE: PAYMENT BLACKOUT PERIOD FOR SYSTEM UPGRADE

The Wyoming State Auditor's Office (SAO) will be shutting down the Wyoming Online Financial Systems (WOLFS) July 27th to conduct a system upgrade. The SAO is currently estimating the system will be available again on August 6, 2018, however this date is subject to change. Please note the following important facts about Medicaid payments during the WOLFS upgrade:

- **No payments from Wyoming Medicaid will be made from the beginning of the blackout period until the system is restored by the SAO.**
- **During the blackout period, claims may still be submitted and will be processed, however payment will not be made until the system is restored.**
- **Wyoming Medicaid is unable to issue any payments outside of the WOLFS system.**
- **The Change Healthcare Pharmacy Help Desk will be unable to answer questions specific to system upgrade plans managed by the SAO.**

Providers should plan accordingly. Please visit the SAO's calendar located here <http://sao.wyo.gov/agency-resources/wolfs> for up-to-date information on the payment blackout period.

Thank you for your attention to this information and patience with the process. Your cooperation is appreciated.